

**EMERGENCY SUPPORT FUNCTION 6**  
**MASS CARE, EMERGENCY ASSISTANCE, HOUSING**  
**AND HUMAN SERVICES**

**ICS FUNCTION:** Operations

**LEAD:** Island County Chapter, American Red Cross (ARC)  
Department of Emergency Management (DEM)

**SUPPORT:** Animal Control, General Services Administration (GSA)  
Parks and Recreation  
Public Health and Human Services  
Human Services  
Island County School Districts  
Fort Casey Conference Center, Seattle Pacific University  
County Charitable and Church Related Organizations  
Animal Shelters (W.A.I.F. and C.A.S.A.)

**I. INTRODUCTION**

**A. Purpose**

To coordinate efforts to provide mass care assistance, and human services following a major emergency or disaster for persons unable to provide for themselves.

**B. Scope**

This Emergency Support Function (ESF) addresses mass care and human service needs for all of Island County during a major emergency or disaster and the coordination required for opening shelters.

**II. POLICIES**

This ESF is directly related to ESF 1, Transportation, ESF 11 ,Agriculture and Natural Resources. Implementation of this ESF also is associated with ARC policies.

### **III. SITUATION**

#### **A. Emergency/Disaster Conditions and Hazards**

Island County is vulnerable to the effects of flooding, extreme wind and storm, earthquake damage, and possible effects of volcanic eruption. These hazards could cause damage such that evacuation and emergency sheltering would be necessary. While other hazards are possible, they are not expected to produce damage to such an extent.

#### **B. Planning Assumptions**

1. Mass care requirements during an emergency or disaster may overwhelm social service agencies.
2. Depending on the hazard and the severity of its effects, Island County may have limited numbers of shelters or the resources to manage shelters.
3. The ARC is responsible for mass care and shelter during an emergency or disaster. If the ARC cannot provide all of the services needed, victims will be referred to community, church, or other social service shelters that may be opened. Available shelters will be identified by a public information release to the local media.
4. The opening of ARC shelters for all jurisdictions will be coordinated through the County EOC.

### **IV. CONCEPT OF OPERATIONS**

#### **A. General**

1. Mass care provides for the immediate survival needs of victims through group services and facilities.
2. Mass care will normally be carried out during and immediately after an emergency/disaster until individual services can be provided. Mass care services are usually provided for less than a week, coordinated and managed by the local American Red Cross, in cooperation with local government.
3. The Red Cross provides only general population shelters. Special needs shelters or medical needs shelters are the responsibility of the local jurisdiction. The Red Cross may assist with cots or blankets and other physical resources if they are available.

4. Not for profit and for profit group homes, adult care facilities and other related facilities are responsible for planning and concluding their own sheltering agreements prior to the emergency or disaster.

**B. Organization**

1. The ARC will provide mass care services in accordance with arrangements between the Island County Chapter of the American Red Cross and the Island County DEM.
2. DEM will work with special population facilities to ensure they are planning for their own sheltering needs and identifying shortcomings in resources.

**C. Procedures**

1. Mass care includes such basic human needs as emergency medical care; emergency shelter; emergency provisions of food, water, medicine, and other essential needs and how these resources will be provided to all citizens without regard to race, color, national origin, religion, sex, age, or disability.
2. DEM will request the Island County Chapter, ARC to provide general populations shelters in areas that have significant need or in locations where shelter facilities are located.
3. The DEM will work with special need population facilities and the Medical Reserve Corps to provide special needs and medical needs shelters. Due to limited facilities, equipment, and personnel any such facility will be limited in capability.
4. Individuals/families arriving at shelter/mass care facilities in recreational vehicles may use their vehicle, supplemented by shelter resources, or utilize the shelters provided. Facilities are generally selected with adequate parking areas in pre-planning by the ARC.

**V. RESPONSIBILITIES**

**A. Lead – Island County Chapter, ARC**

1. Under the National Response Framework (NRF) Emergency Support Function (ESF) #6, Mass Care, the Department of Homeland Security is the ESF Coordinator and the

FEMA is the Primary Agency. The ARC is a support agency.

2. The ARC provides disaster victims with food, clothing, shelter, first aid, and supplementary medical/nursing care (when resources permit, and meets other urgent needs. Red Cross shelters are equipped and staffed for normal populations and may or may not be able to accommodate special needs individuals.
3. Provide emergency assistance with recovery needs not met by insurance or government benefits
4. The ARC is responsible for establishing Disaster Assistance Teams and Family Service Centers to provide emergency assistance, as well as the interviewing of families, etc.
5. The opening of shelters or feeding stations is a function of the ARC. Either unilaterally or upon request by emergency management officials, the ARC will open, staff, and fund its shelters or feeding stations. The location of shelters or feeding stations will depend on the area affected, accessibility, security, and staff and supply considerations.
6. The ARC will assess shelter equipment needs and resources and provide shelter management training as resources permit.
7. Maintain and update shelter agreements.
8. Provide liaison to county EOC when requested.

**B. DEM**

1. Coordinate with ARC, the activities of local agencies charged in for the provision of emergency mass shelters.
2. Inform the Island County Chapter, ARC of the need for shelters and/or feeding stations,

areas to be evacuated, and when possible, the approximate number of evacuees.

3. Coordinate and maintain liaison, through the EOC, with the ARC.
4. Provide coordination for shelter planning and resourcing with not for profit and for profit special needs facilities and medical need facilities in Island County.
5. Coordinate with the Medical Reserve Corps in Island County for support of medical needs shelters and special needs shelters or facilities.

#### C. Supporting

1. Island County Public Health Department
  - a. Respond to the humanitarian and personal needs of disaster victims by referring them to appropriate agencies, organizations or individuals.
  - b. Provide for coordination and review of health and sanitation services at mass care facilities.
  - c. Coordinate the provision of Public Health nursing staff to shelters.
  - d. Provide Public Health disease prevention and surveillance at mass care facilities and special needs facilities during emergencies and disasters.
2. Animal Services, GSA
  - a. Establish and manage pet shelters in proximity to Red Cross Shelters for pet owners at the shelter, as resources and equipment allow.
  - b. Coordinate the provisions of transportation of pets to the shelters, as appropriate and feasible.

- c. Coordinate the disaster care of pets and farm animals as appropriate and feasible with Whidbey Animal Improvement Foundation (W.I.A.F.) and Camano Animal Shelter Association (C.A.S.A.)
- 3. Parks and Recreation
  - a. Identify county properties that can serve as temporary mass care tent, RV, and trailer sites.
  - b. Coordinate with City Parks and Recreation programs for locating temporary mass care tent, RV, and trailer sites.
- 4. Public Information

Coordinate all public information and instructions and media relations as defined in the CEMP Basic Plan Appendix 2, Public Information.

## **VI. RESOURCE REQUIREMENTS**

TO BE DETERMINED

## **VII. REFERENCES**

- A. Washington State Comprehensive Emergency Management Plan
- B. American Red Cross Disaster Services Program (ARC 3000 Series)
- C. Island County CEMP, References

## **VIII. TERMS AND DEFINITIONS**

See Island County CEMP References, Definitions and Acronyms

## **TABS**

**TAB A      Island County Shelter Agreements**

**Island County Shelter Agreements**

**Date reviewed : October 31, 2001**

**North/Central Whidbey**

**Oak Harbor Retirement Community**

1040 SW Kimball Dr

Oak Harbor, WA 98277

360-279-0933

Claudia Alexander, Manager wk# 279-0933 or 279-2224, Home #678-8721

Dan Delciello, Maintenance Mgr wk #, Home # 360-675-8407

Rita Jackson, Office Manager 360-279-0933, home # 360-679-9997

**Whidbey Presbyterian Church**

1148 SE 8th Ave

Oak Harbor, WA 98277

360-679-3579

Bill Waite, Church Board wk # 257-6109, Home # 360-679-2800

Rev Daniel Templin 360-675-1302, Larry Porter, 360-675-4225

Lael Cole, Office Manager wk# 360-679-3579, home # 360-675-8914

**Oak Harbor Christian Reformed Church**

1397 Swantown Rd

Oak Harbor, WA 98277

360-675-2881

Pastor Harold Veldman home 360-675-2596

Steve Eeklema home 360-675-1970

**First United Methodist Church**

Ireland St

Oak Harbor, WA 98277

360-675-2441

Bob Woessner, Bd Trustee, work # 360-675-2441, home # 360-675-6912

Bob Goetz, Bd Trustee, work # 360-679-2556, wk 360-675-3907

Elaine Jung home # 360-675-6056

**Oak Harbor High School**

950 NW 2nd Ave

Oak Harbor, WA 98277

360-679-5806

Bruce Worley, 360-279-5007, 360-679-6762

**Hillcrest Elementary School**

1500 NW 2nd Ave  
Oak Harbor, WA 98277  
360-679-5810

Laura Aesoph, Principal wk# 360-679-5810, home 360-678-9008  
Norma Virata, Building Custodian Days wk# 360-679-5810, home  
360-679-4233

Felix Pangelinan, Bldg Custodian nights wk# 360-679-6848

For non school times call OHSD Admin 360-679-5800

**Island County Shelter Agreements (con't)**

**Date prepared: October 15, 2001**

**Coupeville High/Middle School**

501 South Main Street  
Coupeville, WA 98239  
360-678-4409

Janet Wodjinski, Admin Assistant wk# 360-678-4522 home #  
360-678-6636

Dick Hegman, Maint Director wk# 360-678-3035 home 360-678-  
3082

Larrie Ford, Maintenance wk# 360-678-3035, home 360-675-  
5838

For non school times call CVSD 360-678-4522

**Coupeville Elementary School**

6 South Main St.  
Coupeville, WA 98239  
360-678-4551, 678-4522

Glenda Merwine, Principal wk 360-678-4551

Dick Heaman, Maintenance Director wk 360-678-3035, home  
360-678-3082

Larrie Ford, Maintenance wk # 360-678-3035, home 360-678-  
5878

For non school times call CVSD 360-678-4522

**Island County Shelter Agreements**

**Date reviewed: October 31, 2002**

**South Whidbey**

**Langley United Methodist Church**

3rd Ave & Anthes (PO Box 374)  
Langley, WA 98260  
360-221-4233

POC

Bob Waters, Disaster Coordinator wk 360-221-4233, 360-221-  
6590 or 221-5638

George Jackman, member home # 360-221-3925



David Vergin, Minister work# 360-221-4233, home # 360-221-5678

Irene Bullock, home # 360-221-7647

**Trinity Lutheran Church**

Highway 525 & Woodard Rd

Freeland, WA 360-331-5191

Bill Anderson, member home # 360-331-8604

Robin Edgeman, Parish Administrator wk# 360-331-5191, hm 360-730-5218

Rocky Nickerborker, 360-331-5479

**South Whidbey School District**

Transportation & Maintenance Facility

5520 Maxwellton Rd

Langley, Wa 98260

360-221-1897 or 360-221-5209

Rick Pitt, Facility Manager evenings 360-341-2886

Ken Richards Elec & Plumbing Sup. 360-221-1879 or 6100 home 360-222-3271

Dan Carter Carpentry Sup 360-221-1879 or 6100 home 360-341-1597

**South Whidbey High School**

5674 S. Maxwellton Rd

Langley, WA 98260

360-221-4300

Eric Nerison Vice principal home 360-221-3709

Paul Zorich Custodian home 360-579-2194

Mike Bolen custodian home 360-331-3991

Rick Pitt, Facility Manager evenings 360-341-2886

**Senior Services Center**

2845 E. Highway 525

Langley, WA 98260

360-321-1600 360-678-3373

POC

Lenora Eckert, Receptionist wk 360-321-1600, home 360-331-6026

Mike McIntyre wk 360-321-1600

Margaret Scehovic home 360-221-4745

Jim Self Nutrition Director wk 360-321-1600, home 360-678-3373

**Progressive Club**

6411 S. Central Ave

Clinton, WA 98236  
Seth Mackie 360-341-4068  
Tom Arhoustes, Club President 360-341-4068  
Ken Jackson, Rental Coordinator 360-579-2071

**Island County Shelter Agreements**

**Date reviewed: Jan 30, 2003**

**Camano Island**

**Camano Chapel Updated Sep 5, 2002**

Church # 360-387-7202 Fax 360-387-8198  
Ministry Director: Jon Rice 7202 (W) 387-1713  
Facility Supervisor Glen Nash 387-7202 (W) 387-8658  
Office Manager Karen Leggee 387-7202 (W) 387-3494

**Camano Country Club 7-17-02**

1243 S. Beach Drive  
Camano Island, WA 98282  
360-3871655  
To open the facility call:  
President-Oisteen Boge 360-387-5388 (H)  
Jerry Kalina 387-8547 (H)  
Clubhouse Chairman Pat Jones 360-387-6726

**Camano Lutheran Church 7-30-02**

850 N. Heichel Rd  
Camano Island, WA 98282  
360-629-4592  
Pastor Lowell Stordahl 629-4592 (W) 387-6131 (H)  
Director of Child Care Maryann Chillis 629-2253

**Camano Senior Service Assoc (CSSA) 8-26-02**

606 Arrow head Rd  
Camano Island WA 98282  
360-387-0222  
Marla Ries Ex Director  
360-387-1512 (H)  
Joyce Dunn Program Coordinator  
360-387-1512 (H)

**The Church of Jesus Christ of Latter Day Saints Fall of 02**

Agreement with national organization  
Camano Island, WA 98282  
Bishop Rob Huff 360-387-0274  
Bill Herwick 360-387-6328

Floyd Randall 360-387-1304  
Paul Willard 387-0307